

## Could you...

Use some help to find out what Benefits you would be entitled to from Work & Income NZ?

Use some information about what other help is available in the community?

Use some advocacy at a WINZ appointment or Review of Decision case?

## Are you...

Struggling to cope on your Benefit?

Let us ensure you are getting all you are entitled to receive from Work and Income NZ.

Having to go on a Benefit but unsure how much benefit you would be receiving and how to go about applying?

## Are you...

Unable to easily leave your home and would like our Advocate to visit you at home?

On New Zealand Superannuation and want to check that you are getting all available assistance from Work and Income?

## Would you...

Like to move off benefit into part or full time employment and would like to know what financial assistance you may be entitled to from Work & Income NZ and the Inland Revenue Department?

## Do you...

Want to know how your Benefit is made up?

Want to know if there is anything else you are entitled to receive?

Need help filling out Work and Income Application Forms or with your Benefit Review Forms?

Find it difficult attending Work and Income and would like our Advocate to attend with you?

**Beneficiaries Advocacy & Information Service advise people of their rights and entitlements in regards to Benefits and Community Services.**

We also provide information on Inland Revenue Department (IRD) Working for Families and non beneficiary assistance

**Our service is completely**

# FREE



**BENEFICIARIES ADVOCACY  
& INFORMATION SERVICE**

Before you make an appointment at Work & Income NZ you can:

- Ring the Work & Income NZ call centre on 0800 559 009 and ask for a break-down of your benefit.
- Bring this information to your appointment with one of our Advocates.

This is a **FREE** service and ALL contact made with our staff is **completely confidential.**

[www.bais.org.nz](http://www.bais.org.nz)

## SUPPORTED BY:

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Beneficiaries Advocacy & Information Service acknowledges the generous support of the following organisations

- Foundation North
- COGS
- Lion Foundation
- Ministry of Social Development
- Infinity Foundation
- NZ Lotteries Grants Board
- Sky City Community Trust
- Trusts Community Foundation



**Karen Pattie &  
Jacqui Smith**

BENEFICIARY ADVOCATES

**FOR APPOINTMENTS PLEASE CALL:**

**PHONE:** (09) 444 9543

**Email:** [info@bais.org.nz](mailto:info@bais.org.nz)

[www.bais.org.nz](http://www.bais.org.nz)

**NORTH SHORE OFFICE:**

Glenfield Community Centre

Corner Glenfield Road and Bentley Avenue

PO Box 40 482

North Shore 0747

Appointments by request

**RODNEY/HIBISCUS COAST OFFICE:**

Appointments by request



**BENEFICIARIES ADVOCACY  
& INFORMATION SERVICE**

*“Committed to providing free independent information and advocacy to beneficiaries and low income people in regards to financial assistance from Work & Income NZ and the Inland Revenue Department*

**SERVICE INFORMATION**

**Phone:** (09)444 9543

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